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DATE: 3 November 2011 OUR REF: YOUR REF:

Dear Councillor

HEALTH AND WELLBEING SCRUTINY COMMITTEE - THURSDAY, 10TH NOVEMBER, 2011

I am now able to enclose, for consideration at the meeting of the Health and Wellbeing Scrutiny Committee, next Thursday, 10th November, 2011, the following reports that were unavailable when the agenda was printed.

North West Ambulance Service (Pages 1 - 6)

5 Response time figures

Knutsford Healthcare Project 2011 (Pages 7 - 10)

7 Report of Andy Bacon, Project Director

Yours sincerely

Denise French

Scrutiny Officer

Encs

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District	INCDATE YYYY-MM	Data Sum of CATA	Sum of CATA8	Sum of CATA_conv	Sum of CATA19	Sum of CATB_conv	Sum of CATB19	Sum of CATC_conv	Sum of CATC60	Sum of Cat A 8 Performance	Sum of Cat A 19 Performance	Sum of Cat B 19 Performance	Sum of Cat C 60 Performance
CH3*	2010-11	69	35	69	64	83	72	30	29	50.72%	92.75%	86.75%	96.67%
	2010-12	97	49	97	90	98	78	29	25	50.52%	92.78%	79.59%	86.21%
	2011-01	93	61	93	90	96	84	31	29	65.59%	96.77%	87.50%	93.55%
	2011-02	66	34	66	62	83	81	18	17	51.52%	93.94%	97.59%	94.44%
	2011-03	79	51	79	77	73	64	31	29	64.56%	97.47%	87.67%	93.55%
	2011-04	65	40	65	62	0	0	0	0	61.54%	95.38%		
	2011-05	65	35	65	61	0	0	0	0	53.85%	93.85%		
	2011-06	72	45	72	67	0	0	0	0	62.50%	93.06%		
	2011-07	76	48	76	68	0	0	0	0	63.16%	89.47%		
	2011-08	68	46	68	65	0	0	0	0	67.65%	95.59%		
	2011-09	90	60	89	83	0	0	0	0	66.67%	93.26%		
	2011-10	75	52	75	74	0	0	0	0	69.33%	98.67%		
CH3* Total		915	556	914	863	433	379	139	129	60.77%	94.42%	87.53%	92.81%
CW1*	2010-11	190	159	190	179	207	182	60	58	83.68%	94.21%	87.92%	96.67%
	2010-12	238	179	235	212	237	212	62	61	75.21%	90.21%	89.45%	98.39%
	2011-01	200	183	200	189	199	187	62	59	91.50%	94.50%	93.97%	95.16%
	2011-02	190	169	190	186	165	156	56	55	88.95%	97.89%	94.55%	98.21%
	2011-03	258	238	256	245	201	189	56	55	92.25%	95.70%	94.03%	98.21%
	2011-04	192	168	192	188	0	0	0	0	87.50%	97.92%		
	2011-05	224	205	223	219	0	0	0	0	91.52%	98.21%		
	2011-06	198	184	198	195	0	0	0	0	92.93%	98.48%		
	2011-07	194	187	194	193	0	0	0	0	96.39%	99.48%		
	2011-08	200	186	200	195	0	0	0	0	93.00%	97.50%		
	2011-09	205	193	202	199	0	0	0	0	94.15%	98.51%		
	2011-10	216	207	216	215	0	0	0	0	95.83%	99.54%		
CW1* Total		2505	2258	2496	2415	1009	926	296	288	90.14%	96.75%	91.77%	97.30%
CW10	2010-11	42	13	42	41	46	39	10	8	30.95%	97.62%	84.78%	80.00%
	2010-12	56	20	56	53	52	41	10	9	35.71%	94.64%	78.85%	90.00%
	2011-01	36	20	36	36	51	46	16	16	55.56%	100.00%	90.20%	100.00%
	2011-02	47	26	47	46	37	30	13	13	55.32%	97.87%	81.08%	100.00%
	2011-03	59	39	59	58	46	43	15	15	66.10%	98.31%	93.48%	100.00%
	2011-04	51	32	51	51	0	0	0	0	62.75%	100.00%		
	2011-05	32	17	32	32	0	0	0	0	53.13%	100.00%		
	2011-06	48	28	48	48	0	0	0	0	58.33%	100.00%		
	2011-07	37	23	37	36	0	0	0	0	62.16%	97.30%		
	2011-08	35	26	35	35	0	0	0	0	74.29%	100.00%		
	2011-09	48	29	48	48	0	0	0	0	60.42%	100.00%		
	2011-10	55	38	55	55	0	0	0	0	69.09%	100.00%		
CW10 Total		546	311	546	539	232	199	64	61	56.96%	98.72%	85.78%	95.31%
CW11	2010-11	64	39	64	62	86	71	21	19	60.94%	96.88%	82.56%	90.48%
	2010-12	62	38	62	61	85	70	35	32	61.29%	98.39%	82.35%	91.43%
	2011-01	66	47	66	66	56	52	18	17	71.21%	100.00%	92.86%	94.44%
	2011-02	50	31	50	46	62	56	20	19	62.00%	92.00%	90.32%	95.00%
	2011-03	64	42	64	64	80	78	14	13	65.63%	100.00%	97.50%	92.86%
	2011-04	52	33	52	52	0	0	0	0	63.46%	100.00%		
	2011-05	64	40	64	62	0	0	0	0	62.50%	96.88%		
	2011-06	62	30	62	62	0	0	0	0	48.39%	100.00%		
	2011-07	54	39	54	54	0	0	0	0	72.22%	100.00%		
	2011-08	48	31	48	46	0	0	0	0	64.58%	95.83%		
	2011-09	49	26	49	49	0	0	0	0	53.06%	100.00%		
	2011-10	70	46	70	69	0	0	0	0	65.71%	98.57%		
CW11 Total		705	442	705	693	369	327	108	100	62.70%	98.30%	88.62%	92.59%
CW12	2010-11	114	74	114	107	104	89	38	37	64.91%	93.86%	85.58%	97.37%
	2010-12	128	76	128	115	112	93	37	36	59.38%	89.84%	83.04%	97.30%
	2011-01	118	85	118	112	121	106	33	31	72.03%	94.92%	87.60%	93.94%
	2011-02	95	64	95	92	96	85	36	34	67.37%	96.84%	88.54%	94.44%
	2011-03	89	70	89	87	105	95	37	37	78.65%	97.75%	90.48%	100.00%
	2011-04	90	62	90	85	0	0	0	0	68.89%	94.44%		
	2011-05	95	76	95	94	0	0	0	0	80.00%	98.95%		
	2011-06	95	56	95	92	0	0	0	0	58.95%	96.84%		
	2011-07	96	74	96	93	0	0	0	0	77.08%	96.88%		
	2011-08	88	67	88	87	0	0	0	0	76.14%	98.86%		
	2011-09	113	94	113	110	0	0	0	0	83.19%	97.35%		
	2011-10	119	81	119	115	1	1	0	0	68.07%	96.64%	100.00%	
CW12 Total		1240	879	1240	1189	539	469	181	175	70.89%	95.89%	87.01%	96.69%

CW2*	2010-11	129	92	129	127	148	120	41	40	71.32%	98.45%	81.08%	97.56%
	2010-12	163	109	163	151	136	119	41	39	66.87%	92.64%	87.50%	95.12%
	2011-01	114	96	114	111	141	128	49	49	84.21%	97.37%	90.78%	100.00%
	2011-02	114	98	114	111	137	127	46	46	85.96%	97.37%	92.70%	100.00%
	2011-03	117	93	117	116	153	137	40	38	79.49%	99.15%	89.54%	95.00%
	2011-04	130	120	130	129	0	0	0	0	92.31%	99.23%		
	2011-05	112	95	112	110	0	0	0	0	84.82%	98.21%		
	2011-06	119	97	119	118	0	0	0	0	81.51%	99.16%		
	2011-07	118	108	118	116	0	0	0	0	91.53%	98.31%		
	2011-08	119	107	119	118	0	0	0	0	89.92%	99.16%		
	2011-09	119	99	119	116	0	0	0	0	83.19%	97.48%		
	2011-10	112	105	112	112	0	0	0	0	93.75%	100.00%		
CW2* Total		1466	1219	1466	1435	715	631	217	212	83.15%	97.89%	88.25%	97.70%
CW3*	2010-11	7	2	7	5	8	4	3	3	28.57%	71.43%	50.00%	100.00%
	2010-12	11	4	11	8	5	2	3	3	36.36%	72.73%	40.00%	100.00%
	2011-01	9	3	9	8	9	5	3	1	33.33%	88.89%	55.56%	33.33%
	2011-02	7	2	7	7	8	5	3	3	28.57%	100.00%	62.50%	100.00%
	2011-03	10	3	10	8	6	5	3	3	30.00%	80.00%	83.33%	100.00%
	2011-04	9	3	9	9	0	0	0	0	33.33%	100.00%		
	2011-05	6	1	6	5	0	0	0	0	16.67%	83.33%		
	2011-06	6	1	6	6	0	0	0	0	16.67%	100.00%		
	2011-07	10	4	10	10	0	0	0	0	40.00%	100.00%		
	2011-08	6	2	6	6	0	0	0	0	33.33%	100.00%		
	2011-09	5	4	5	4	0	0	0	0	80.00%	80.00%		
	2011-10	6	0	6	6	0	0	0	0	0.00%	100.00%		
CW3* Total		92	29	92	82	36	21	15	13	31.52%	89.13%	58.33%	86.67%
CW4*	2010-11	19	5	19	18	25	22	10	10	26.32%	94.74%	88.00%	100.00%
	2010-12	15	2	15	13	33	20	5	5	13.33%	86.67%	60.61%	100.00%
	2011-01	33	5	33	31	19	18	9	9	15.15%	93.94%	94.74%	100.00%
	2011-02	20	2	20	19	28	27	6	6	10.00%	95.00%	96.43%	100.00%
	2011-03	20	7	20	20	21	20	15	15	35.00%	100.00%	95.24%	100.00%
	2011-04	29	7	29	29	0	0	0	0	24.14%	100.00%		
	2011-05	20	2	20	20	0	0	0	0	10.00%	100.00%		
	2011-06	22	8	22	22	0	0	0	0	36.36%	100.00%		
	2011-07	20	3	20	20	0	0	0	0	15.00%	100.00%		
	2011-08	23	5	23	23	0	0	0	0	21.74%	100.00%		
	2011-09	17	2	17	17	0	0	0	0	11.76%	100.00%		
	2011-10	18	7	18	18	0	0	0	0	38.89%	100.00%		
CW4* Total		256	55	256	250	126	107	45	45	21.48%	97.66%	84.92%	100.00%
CW5*	2010-11	93	69	93	90	98	81	41	39	74.19%	96.77%	82.65%	95.12%
	2010-12	116	77	116	109	142	107	40	38	66.38%	93.97%	75.35%	95.00%
	2011-01	94	72	94	92	102	90	40	39	76.60%	97.87%	88.24%	97.50%
	2011-02	83	62	83	79	101	95	26	22	74.70%	95.18%	94.06%	84.62%
	2011-03	112	93	112	108	104	92	32	32	83.04%	96.43%	88.46%	100.00%
	2011-04	79	66	79	77	0	0	0	0	83.54%	97.47%		
	2011-05	105	86	105	101	0	0	0	0	81.90%	96.19%		
	2011-06	90	74	90	87	0	0	0	0	82.22%	96.67%		
	2011-07	94	69	94	92	0	0	0	0	73.40%	97.87%		
	2011-08	91	69	91	88	0	0	0	0	75.82%	96.70%		
	2011-09	97	86	97	96	0	0	0	0	88.66%	98.97%		
	2011-10	87	65	87	85	0	0	0	0	74.71%	97.70%		
CW5* Total		1141	888	1141	1104	547	465	179	170	77.83%	96.76%	85.01%	94.97%
CW6*	2010-11	29	4	29	23	38	21	9	9	13.79%	79.31%	55.26%	100.00%
	2010-12	29	1	29	23	31	22	21	18	3.45%	79.31%	70.97%	85.71%
	2011-01	26	4	26	21	28	25	12	11	15.38%	80.77%	89.29%	91.67%
	2011-02	29	4	29	24	26	21	8	8	13.79%	82.76%	80.77%	100.00%
	2011-03	30	7	29	25	35	26	8	8	23.33%	86.21%	74.29%	100.00%
	2011-04	33	10	32	31	0	0	0	0	30.30%	96.88%		
	2011-05	31	6	31	29	0	0	0	0	19.35%	93.55%		
	2011-06	27	7	27	24	0	0	0	0	25.93%	88.89%		
	2011-07	33	7	32	27	0	0	0	0	21.21%	84.38%		
	2011-08	32	7	32	31	0	0	0	0	21.88%	96.88%		
	2011-09	30	12	30	27	0	0	0	0	40.00%	90.00%		
	2011-10	36	11	35	29	0	0	0	0	30.56%	82.86%		
CW6* Total		365	80	361	314	158	115	58	54	21.92%	86.98%	72.78%	93.10%
CW7*	2010-11	130	63	130	123	108	88	42	40	48.46%	94.62%	81.48%	95.24%
	2010-12	162	61	162	146	125	93	40	38	37.65%	90.12%	74.40%	95.00%

	2011-01	141	99	141	137	120	110	23	22	70.21%	97.16%	91.67%	95.65%
	2011-02	116	83	116	116	108	100	28	28	71.55%	100.00%	92.59%	100.00%
	2011-03	112	61	112	104	111	104	36	35	54.46%	92.86%	93.69%	97.22%
	2011-04	126	96	126	125	0	0	0	0	76.19%	99.21%		
	2011-05	106	82	106	103	0	0	0	0	77.36%	97.17%		
	2011-06	118	88	118	113	0	0	0	0	74.58%	95.76%		
	2011-07	128	105	128	126	0	0	0	0	82.03%	98.44%		
	2011-08	132	104	132	130	0	0	0	0	78.79%	98.48%		
	2011-09	110	85	110	109	0	0	0	0	77.27%	99.09%		
	2011-10	126	95	126	125	1	1	0	0	75.40%	99.21%	100.00%	
CW7* Total		1507	1022	1507	1457	573	496	169	163	67.82%	96.68%	86.56%	96.45%
CW9*	2010-11	105	68	105	99	115	89	36	34	64.76%	94.29%	77.39%	94.44%
	2010-12	134	72	134	120	129	97	44	41	53.73%	89.55%	75.19%	93.18%
	2011-01	123	93	123	120	102	85	42	38	75.61%	97.56%	83.33%	90.48%
	2011-02	109	76	109	99	111	96	38	35	69.72%	90.83%	86.49%	92.11%
	2011-03	116	81	116	107	124	106	48	46	69.83%	92.24%	85.48%	95.83%
	2011-04	125	87	125	120	0	0	0	0	69.60%	96.00%		
	2011-05	128	106	128	124	0	0	0	0	82.81%	96.88%		
	2011-06	100	69	100	97	0	0	0	0	69.00%	97.00%		
	2011-07	98	74	98	95	0	0	0	0	75.51%	96.94%		
	2011-08	103	79	103	101	0	0	0	0	76.70%	98.06%		
	2011-09	115	101	115	114	0	0	0	0	87.83%	99.13%		
	2011-10	117	92	117	114	0	0	0	0	78.63%	97.44%		
CW9* Total		1373	998	1373	1310	581	473	208	194	72.69%	95.41%	81.41%	93.27%
M22*	2010-11	354	317	257	235	232	187	71	64	89.55%	91.44%	80.60%	90.14%
	2010-12	454	354	332	290	260	186	63	46	77.97%	87.35%	71.54%	73.02%
	2011-01	401	349	279	258	257	221	56	54	87.03%	92.47%	85.99%	96.43%
	2011-02	313	282	223	203	197	176	53	48	90.10%	91.03%	89.34%	90.57%
	2011-03	370	331	261	244	230	200	68	61	89.46%	93.49%	86.96%	89.71%
	2011-04	347	313	258	243	0	0	0	0	90.20%	94.19%		
	2011-05	341	295	260	240	0	0	0	0	86.51%	92.31%		
	2011-06	217	157	216	200	0	0	0	0	72.35%	92.59%		
	2011-07	213	173	209	196	0	0	0	0	81.22%	93.78%		
	2011-08	181	142	179	171	0	0	0	0	78.45%	95.53%		
	2011-09	207	163	206	194	0	0	0	0	78.74%	94.17%		
	2011-10	244	192	240	232	0	0	0	0	78.69%	96.67%		
M22* Total		3642	3068	2920	2706	1176	970	311	273	84.24%	92.67%	82.48%	87.78%
SK10	2010-11	133	95	133	127	115	95	52	51	71.43%	95.49%	82.61%	98.08%
	2010-12	146	81	145	131	134	113	46	42	55.48%	90.34%	84.33%	91.30%
	2011-01	158	106	157	143	138	117	37	35	67.09%	91.08%	84.78%	94.59%
	2011-02	125	92	125	122	99	90	30	30	73.60%	97.60%	90.91%	100.00%
	2011-03	135	98	134	129	125	112	47	46	72.59%	96.27%	89.60%	97.87%
	2011-04	114	82	113	109	0	0	0	0	71.93%	96.46%		
	2011-05	127	98	127	124	0	0	0	0	77.17%	97.64%		
	2011-06	144	104	143	136	0	0	0	0	72.22%	95.10%		
	2011-07	134	103	134	129	0	0	0	0	76.87%	96.27%		
	2011-08	128	107	128	121	0	0	0	0	83.59%	94.53%		
	2011-09	131	99	129	124	0	0	0	0	75.57%	96.12%		
	2011-10	158	127	158	152	0	0	0	0	80.38%	96.20%		
SK10 Total		1633	1192	1626	1547	611	527	212	204	72.99%	95.14%	86.25%	96.23%
SK11	2010-11	115	77	115	111	152	135	50	48	66.96%	96.52%	88.82%	96.00%
	2010-12	156	106	156	151	166	140	51	50	67.95%	96.79%	84.34%	98.04%
	2011-01	139	110	139	138	120	113	51	48	79.14%	99.28%	94.17%	94.12%
	2011-02	116	78	116	107	125	114	45	45	67.24%	92.24%	91.20%	100.00%
	2011-03	115	88	115	110	137	130	47	47	76.52%	95.65%	94.89%	100.00%
	2011-04	137	114	137	132	0	0	0	0	83.21%	96.35%		
	2011-05	107	67	107	101	0	0	0	0	62.62%	94.39%		
	2011-06	133	88	133	121	0	0	0	0	66.17%	90.98%		
	2011-07	120	98	120	116	0	0	0	0	81.67%	96.67%		
	2011-08	109	93	109	107	0	0	0	0	85.32%	98.17%		
	2011-09	144	112	144	136	0	0	0	0	77.78%	94.44%		
	2011-10	140	113	140	133	0	0	0	0	80.71%	95.00%		
SK11 Total		1531	1144	1531	1463	700	632	244	238	74.72%	95.56%	90.29%	97.54%
SK12	2010-11	49	11	49	42	55	30	16	13	22.45%	85.71%	54.55%	81.25%
	2010-12	55	12	55	37	58	39	14	14	21.82%	67.27%	67.24%	100.00%
	2011-01	58	14	58	52	65	40	18	17	24.14%	89.66%	61.54%	94.44%
	2011-02	43	12	43	39	50	34	12	10	27.91%	90.70%	68.00%	83.33%

	2011-03	38	16	37	35	54	40	27	27	42.11%	94.59%	74.07%	100.00%
	2011-04	57	15	57	51	0	0	0	0	26.32%	89.47%		
	2011-05	56	16	56	47	0	0	0	0	28.57%	83.93%		
	2011-06	53	15	53	47	0	0	0	0	28.30%	88.68%		
	2011-07	43	12	43	38	0	0	0	0	27.91%	88.37%		
	2011-08	44	14	44	41	0	0	0	0	31.82%	93.18%		
	2011-09	35	10	35	29	0	0	0	0	28.57%	82.86%		
	2011-10	37	9	37	31	0	0	0	0	24.32%	83.78%		
SK12 Total		568	156	567	489	282	183	87	81	27.46%	86.24%	64.89%	93.10%
SK23	2010-12	0	0	0	0	2	0	0	0			0.00%	
	2011-01	0	0	0	0	1	1	1	1			100.00%	100.00%
	2011-02	0	0	0	0	0	0	1	1				100.00%
	2011-05	1	0	1	1	0	0	0	0	0.00%	100.00%		
	2011-07	1	0	1	1	0	0	0	0	0.00%	100.00%		
	2011-08	1	0	1	1	0	0	0	0	0.00%	100.00%		
	2011-09	0	0	0	0	0	0	0	0				
	2011-10	0	0	0	0	0	0	0	0				
SK23 Total		3	0	3	3	3	1	2	2	0.00%	100.00%	33.33%	100.00%
SK6*	2010-11	215	91	215	201	212	165	63	58	42.33%	93.49%	77.83%	92.06%
	2010-12	242	80	242	215	230	148	58	37	33.06%	88.84%	64.35%	63.79%
	2011-01	207	117	207	204	218	179	79	72	56.52%	98.55%	82.11%	91.14%
	2011-02	160	81	160	152	197	156	63	56	50.63%	95.00%	79.19%	88.89%
	2011-03	177	92	177	173	223	175	61	55	51.98%	97.74%	78.48%	90.16%
	2011-04	205	86	205	202	0	0	0	0	41.95%	98.54%		
	2011-05	193	72	193	185	0	0	0	0	37.31%	95.85%		
	2011-06	171	59	171	161	0	0	0	0	34.50%	94.15%		
	2011-07	176	86	176	171	0	0	0	0	48.86%	97.16%		
	2011-08	177	106	177	162	0	0	0	0	59.89%	91.53%		
	2011-09	180	102	180	170	0	0	0	0	56.67%	94.44%		
	2011-10	200	117	200	186	0	0	0	0	58.50%	93.00%		
SK6* Total		2303	1089	2303	2182	1080	823	324	278	47.29%	94.75%	76.20%	85.80%
SK7*	2010-11	92	45	92	85	144	123	38	34	48.91%	92.39%	85.42%	89.47%
	2010-12	126	55	126	112	145	97	51	41	43.65%	88.89%	66.90%	80.39%
	2011-01	104	64	104	102	128	100	33	30	61.54%	98.08%	78.13%	90.91%
	2011-02	100	67	100	98	120	96	29	25	67.00%	98.00%	80.00%	86.21%
	2011-03	101	69	101	100	118	96	37	35	68.32%	99.01%	81.36%	94.59%
	2011-04	101	58	101	100	0	0	0	0	57.43%	99.01%		
	2011-05	113	64	113	110	0	0	0	0	56.64%	97.35%		
	2011-06	99	51	99	98	0	0	0	0	51.52%	98.99%		
	2011-07	95	53	95	95	0	0	0	0	55.79%	100.00%		
	2011-08	107	73	107	101	0	0	0	0	68.22%	94.39%		
	2011-09	109	77	109	107	0	0	0	0	70.64%	98.17%		
	2011-10	112	75	112	105	0	0	0	0	66.96%	93.75%		
SK7* Total		1259	751	1259	1213	655	512	188	165	59.65%	96.35%	78.17%	87.77%
SK8*	2010-11	162	113	162	157	213	181	67	64	69.75%	96.91%	84.98%	95.52%
	2010-12	223	127	222	211	205	143	54	38	56.95%	95.05%	69.76%	70.37%
	2011-01	165	123	165	161	191	161	44	39	74.55%	97.58%	84.29%	88.64%
	2011-02	137	91	137	134	171	149	33	31	66.42%	97.81%	87.13%	93.94%
	2011-03	191	126	191	191	197	167	58	50	65.97%	100.00%	84.77%	86.21%
	2011-04	135	88	135	132	0	0	0	0	65.19%	97.78%		
	2011-05	147	98	147	144	0	0	0	0	66.67%	97.96%		
	2011-06	155	106	155	150	0	0	0	0	68.39%	96.77%		
	2011-07	162	107	162	157	0	0	0	0	66.05%	96.91%		
	2011-08	149	111	149	146	0	0	0	0	74.50%	97.99%		
	2011-09	146	99	146	141	0	0	0	0	67.81%	96.58%		
	2011-10	171	115	171	162	0	0	0	0	67.25%	94.74%		
SK8* Total		1943	1304	1942	1886	977	801	256	222	67.11%	97.12%	81.99%	86.72%
SK9*	2010-11	110	60	109	92	149	115	51	49	54.55%	84.40%	77.18%	96.08%
	2010-12	128	55	128	102	154	97	52	48	42.97%	79.69%	62.99%	92.31%
	2011-01	113	64	113	109	133	109	55	52	56.64%	96.46%	81.95%	94.55%
	2011-02	106	67	106	98	108	93	32	32	63.21%	92.45%	86.11%	100.00%
	2011-03	117	77	117	110	147	120	45	43	65.81%	94.02%	81.63%	95.56%
	2011-04	106	66	105	96	0	0	0	0	62.26%	91.43%		
	2011-05	128	86	128	124	0	0	0	0	67.19%	96.88%		
	2011-06	113	67	113	107	0	0	0	0	59.29%	94.69%		
	2011-07	94	62	94	91	0	0	0	0	65.96%	96.81%		
	2011-08	97	69	97	95	0	0	0	0	71.13%	97.94%		

	2011-09	112	72	111	103	0	0	0	0	64.29%	92.79%		
	2011-10	98	57	98	95	0	0	0	0	58.16%	96.94%		
SK9* Total		1322	802	1319	1222	691	534	235	224	60.67%	92.65%	77.28%	95.32%
ST7*	2010-11	50	21	50	45	66	51	33	33	42.00%	90.00%	77.27%	100.00%
	2010-12	65	23	65	56	68	52	30	29	35.38%	86.15%	76.47%	96.67%
	2011-01	50	11	50	48	63	56	17	16	22.00%	96.00%	88.89%	94.12%
	2011-02	37	16	37	36	64	57	20	18	43.24%	97.30%	89.06%	90.00%
	2011-03	58	21	58	58	63	56	11	10	36.21%	100.00%	88.89%	90.91%
	2011-04	41	11	41	41	0	0	0	0	26.83%	100.00%		
	2011-05	57	13	57	54	0	0	0	0	22.81%	94.74%		
	2011-06	38	9	37	37	0	0	0	0	23.68%	100.00%		
	2011-07	46	11	46	44	0	0	0	0	23.91%	95.65%		
	2011-08	36	7	36	34	0	0	0	0	19.44%	94.44%		
	2011-09	50	15	50	48	0	0	0	0	30.00%	96.00%		
	2011-10	32	8	32	30	0	0	0	0	25.00%	93.75%		
ST7* Total		560	166	559	531	324	272	111	106	29.64%	94.99%	83.95%	95.50%
SY13	2010-11	0	0	0	0	1	0	0	0			0.00%	
	2010-12	0	0	0	0	3	1	1	1			33.33%	100.00%
	2011-01	1	0	1	0	1	1	0	0	0.00%	0.00%	100.00%	
	2011-02	1	1	1	1	2	1	0	0	100.00%	100.00%	50.00%	
	2011-03	1	0	1	1	0	0	1	1	0.00%	100.00%		100.00%
	2011-04	0	0	0	0	0	0	0	0				
	2011-05	1	0	1	1	0	0	0	0	0.00%	100.00%		
	2011-06	2	0	2	1	0	0	0	0	0.00%	50.00%		
	2011-07	1	0	1	1	0	0	0	0	0.00%	100.00%		
	2011-08	2	0	2	1	0	0	0	0	0.00%	50.00%		
	2011-09	1	0	1	0	0	0	0	0	0.00%	0.00%		
	2011-10	1	0	1	0	0	0	0	0	0.00%	0.00%		
SY13 Total		11	1	11	6	7	3	2	2	9.09%	54.55%	42.86%	100.00%
SY14	2010-11	14	2	14	10	10	4	6	6	14.29%	71.43%	40.00%	100.00%
	2010-12	12	1	12	7	14	8	6	6	8.33%	58.33%	57.14%	100.00%
	2011-01	11	2	10	6	17	7	3	2	18.18%	60.00%	41.18%	66.67%
	2011-02	7	1	7	5	14	6	4	4	14.29%	71.43%	42.86%	100.00%
	2011-03	13	2	13	9	13	11	7	7	15.38%	69.23%	84.62%	100.00%
	2011-04	7	3	7	7	0	0	0	0	42.86%	100.00%		
	2011-05	7	1	7	3	0	0	0	0	14.29%	42.86%		
	2011-06	8	2	8	6	0	0	0	0	25.00%	75.00%		
	2011-07	7	3	7	5	0	0	0	0	42.86%	71.43%		
	2011-08	8	2	8	5	0	0	0	0	25.00%	62.50%		
	2011-09	13	2	13	11	0	0	0	0	15.38%	84.62%		
	2011-10	12	1	12	5	0	0	0	0	8.33%	41.67%		
SY14 Total		119	22	118	79	68	36	26	25	18.49%	66.95%	52.94%	96.15%
WA13	2010-11	21	2	21	19	45	31	8	7	9.52%	90.48%	68.89%	87.50%
	2010-12	45	6	45	41	36	27	11	10	13.33%	91.11%	75.00%	90.91%
	2011-01	44	8	44	42	37	30	8	7	18.18%	95.45%	81.08%	87.50%
	2011-02	21	0	21	19	29	24	10	10	0.00%	90.48%	82.76%	100.00%
	2011-03	33	12	33	33	33	26	12	12	36.36%	100.00%	78.79%	100.00%
	2011-04	23	6	23	23	0	0	0	0	26.09%	100.00%		
	2011-05	26	4	26	23	0	0	0	0	15.38%	88.46%		
	2011-06	19	5	19	18	0	0	0	0	26.32%	94.74%		
	2011-07	27	13	27	26	0	0	0	0	48.15%	96.30%		
	2011-08	29	9	29	29	0	0	0	0	31.03%	100.00%		
	2011-09	30	8	30	30	0	0	0	0	26.67%	100.00%		
	2011-10	35	13	35	34	0	0	0	0	37.14%	97.14%		
WA13 Total		353	86	353	337	180	138	49	46	24.36%	95.47%	76.67%	93.88%
WA14	2010-11	96	49	95	83	118	89	39	36	51.04%	87.37%	75.42%	92.31%
	2010-12	98	39	98	82	114	68	40	25	39.80%	83.67%	59.65%	62.50%
	2011-01	107	62	107	105	91	75	34	29	57.94%	98.13%	82.42%	85.29%
	2011-02	74	38	74	72	117	86	27	21	51.35%	97.30%	73.50%	77.78%
	2011-03	95	58	95	93	141	104	41	33	61.05%	97.89%	73.76%	80.49%
	2011-04	89	47	89	81	0	0	0	0	52.81%	91.01%		
	2011-05	88	58	88	81	0	0	0	0	65.91%	92.05%		
	2011-06	97	60	97	96	0	0	0	0	61.86%	98.97%		
	2011-07	97	60	96	93	0	0	0	0	61.86%	96.88%		
	2011-08	82	54	82	78	0	0	0	0	65.85%	95.12%		
	2011-09	80	51	80	74	0	0	0	0	63.75%	92.50%		
	2011-10	74	50	74	67	0	0	0	0	67.57%	90.54%		

WA14 Total		1077	626	1075	1005	581	422	181	144	58.12%	93.49%	72.63%	79.56%
WA15	2010-11	99	59	96	93	130	100	31	27	59.60%	96.88%	76.92%	87.10%
	2010-12	119	63	114	102	123	86	33	26	52.94%	89.47%	69.92%	78.79%
	2011-01	101	71	100	98	108	96	32	27	70.30%	98.00%	88.89%	84.38%
	2011-02	110	85	108	107	98	73	50	44	77.27%	99.07%	74.49%	88.00%
	2011-03	116	73	114	110	126	100	41	33	62.93%	96.49%	79.37%	80.49%
	2011-04	105	72	104	100	0	0	0	0	68.57%	96.15%		
	2011-05	93	58	93	90	0	0	0	0	62.37%	96.77%		
	2011-06	93	57	92	89	0	0	0	0	61.29%	96.74%		
	2011-07	103	61	101	95	0	0	0	0	59.22%	94.06%		
	2011-08	90	65	88	87	0	0	0	0	72.22%	98.86%		
	2011-09	99	70	97	91	0	0	0	0	70.71%	93.81%		
	2011-10	109	72	107	102	0	0	0	0	66.06%	95.33%		
WA15 Total		1237	806	1214	1164	585	455	187	157	65.16%	95.88%	77.78%	83.96%
WA16	2010-11	52	11	51	44	89	64	19	18	21.15%	86.27%	71.91%	94.74%
	2010-12	81	20	81	64	95	63	31	29	24.69%	79.01%	66.32%	93.55%
	2011-01	87	30	87	76	82	60	24	24	34.48%	87.36%	73.17%	100.00%
	2011-02	49	19	49	46	83	74	19	18	38.78%	93.88%	89.16%	94.74%
	2011-03	88	33	88	85	62	51	18	18	37.50%	96.59%	82.26%	100.00%
	2011-04	74	34	74	70	0	0	0	0	45.95%	94.59%		
	2011-05	72	32	72	66	0	0	0	0	44.44%	91.67%		
	2011-06	75	38	66	59	0	0	0	0	50.67%	89.39%		
	2011-07	113	75	108	104	0	0	0	0	66.37%	96.30%		
	2011-08	64	30	64	59	0	0	0	0	46.88%	92.19%		
	2011-09	72	36	70	65	0	0	0	0	50.00%	92.86%		
	2011-10	66	34	66	61	0	0	0	0	51.52%	92.42%		
WA16 Total		893	392	876	799	411	312	111	107	43.90%	91.21%	75.91%	96.40%
Grand Total		30565	20342	29773	28283	13649	11229	4205	3878	66.55%	95.00%	82.27%	92.22%

HEALTH AND WELLBEING SCRUTINY COMMITTEE 10 NOVEMBER 2011

PAPER ON THE FUTURE OF KNUTSFORD HEALTH AND SOCIAL CARE SERVICES

AIM OF THE PAPER

The aim of the paper is to explain the process for the development of health and (adult) social care services and their locations in Knutsford, with a view to agreeing the process for public engagement and involvement in the decision making. This is likely to be more complex due to the need to find new sources of capital funding.

BACKGROUND

There are a number of overlapping decisions concerning the future of health and social care services in Knutsford. These are:

1. The temporary closure of Tatton Ward by East Cheshire NHS Trust (ECT)
2. The temporary closure of Bexton Court by Cheshire East Council (CEC)
3. The consultation on the future services provided from Stanley House
4. [1]Past consultations on the collocation of the 3 GP (primary care) services in a single site and the intention to increase the number of integrated and co-located services available in Knutsford.

This paper primarily deals with 4 (above) but it is important to recognise the interrelationship between these discussions. This is because they are potentially all involved in the same physical site whose ownership is spilt between ECT and CEC. In addition, any new facility will need to consider the re-provision of the temporarily closed bed based services of Tatton and Bexton Court and the future needs of the services provided on the neighbouring site of Stanley House.

The financial circumstances have changed significantly since the closure of facilities and since the planning of a combined health centre was stopped. This means that there is minimal public sector capital, pressure for more efficient use of public sector land (and the sale of any surplus) and decreased attractiveness of traditional “buy and lease back” arrangements (e.g. the Private Finance Initiative (PFI)). As well as shortages of capital, current expenditure is now tightly constrained with static funding for NHS services and decreased funding for social care (but increased demand for both). These two changes will require new ways of funding changes in services that will require the use of private capital, new ways of delivering service and more efficient use of space. These new ways of funding and delivery will affect the way in which the public are involved and engaged in decision making.

The people of Knutsford have been subjected to a full public consultation and at least 3 surveys in recent times and so their wishes for their health services are reasonably well understood. There have also been/are on going consultations on Bexton Court and the Stanley Centre. The Town Council and Planning Group have also recently held (16 November 2011) a new listening exercise to get people’s views and a local petition is being prepared about Stanley House. The variety of views of local residents have been

[1] The reasons for the collocation are due to facilities that no longer meet modern standards and are in some cases too small for their purpose. Integration and co-location offers increased opportunities for better quality and efficiency.

heard and are understood but as some of them are contradictory and as funding is short, it may not be possible to accommodate all their wishes. The current concern is how these aspirations can be delivered and existing services can be maintained (and their quality improved) within static/falling budgets

Government policy is driving the increased empowerment of patients and service users through its Choice (for health) and Personalisation (for social care) agendas. These policies will put spending choices in the hands of the pubic to spend their allocated (public) budgets (sometimes subsidised by private contributions for social care) in a way that best meets their needs, whether this is delivered by public or private sector providers.

Decisions by all the Stakeholder Boards (i.e. CEC, ECT, NHS Commissioners (CCGs and PCT and GPs) on the viability of this option are expected be early January 2012.

CONCEPT OF OPERATIONS

In the absence of public capital and static/falling public sector current expenditure the only source of new resources is the private sector. Knutsford is fortunate in having a large proportion of its residents with high levels of income and this will attract service providers to be the willing tenants and providing commercial services from attractive properties. This advantage can be exploited to enable high quality efficient publicly funded services to be retained by allowing the growth of private sector activity (though not necessarily in direct competition with existing public services). As examples of this, commercial health food shops, cosmetic services (hair dressers, nail bars, etc.), opticians, pharmacy or private dentistry may wish to develop services and become tenants. This can (in a variety of ways) make the delivery of public sector and public sector funded services more cost effective and sustainable.

One way that is being considered is to encourage a private sector funder and developer to own or lease land and invest in a new building. This will generate the most money, least risk and cost for the public sector if the following conditions are met:

- There is some guaranteed income from GP and other commissioned health and social care services (which could include the requirement for a number of bed based services)
- There is a clear and adequately funded needs assessment of the types of services that the public sector will want to buy (i.e. Joint strategic needs assessment for Knutsford and its surrounding area and a commissioning strategy)
- The private sector has the freedom to design and rent out the space with a minimum number of restrictions and to allow the best and most flexible design
- The private sector takes the full risk of any unoccupied space
- The site is built to high quality (i.e. the building could last for 50+ years) and well designed and in an attractive and accessible area
- The public is supportive of the new and sustainable services

However the public sector would loose some control (which may be inevitable due to Choice and Personalisation) over exactly which services (apart from a limited range of guaranteed ones) are provided by whom.

No decisions have yet been made as to how or if public land is to be sold or leased. However were these proposals to go ahead, the ability of the public to influence decisions through the public sector bodies will be reduced, due to the transfer of control (and risk) to the private sector. This means that old methods of public engagement/involvement are no longer appropriate, and a new means of engagement may be required.

HOW THE PUBLIC MIGHT BE ENGAGED

The behaviour of the public will have a direct affect on the willingness of the private sector to fund health and social care developments in Knutsford. Any serious adverse reaction will either increase the cost to the public purse or mean that there are no funders.

In any sale (or lease) a prospectus would be designed for potential funders and/or developers. It is proposed that public representatives have a specific input into this (e.g. an annex in the prospectus). This will show the potential funder/developer where the areas of public support are (and hence where they are most likely to be able to get tenants to deliver services that the public want). This involvement would not be able to constrain the public bodies in their decision making (as they will also need to balance getting best value for tax/rate payers); but it could encourage the potential bidders to the market.

Once bidders for the property have expressed their offers, some form of selection process will be needed. It is suggested that public representatives have an opportunity to participate in such a selection process within the overall guidelines set by the public commissioners and providers (who may also be land owners). This will give the public real and direct influence over the choice of developer and the types of services that are likely to be delivered.

CONTINUING DELIVERY OF SERVICES

Any decision to go ahead (or not) with such a scheme will have to take into account the maintenance /re-provision of current services. ECT is sticking its plan to review the continued provision of the temporarily closed Tatton ward in March 2012 and CEC are out to consultation on their services (for Bexton Court and Stanley House). If these (separate) decisions are made to continue with a level of provision, then these services are exceedingly likely form part of any new development. This means that they will need to be planned for both in the new build and to ensure that steps are taken to make sure that the service is continued until the new facilities come on line. This can be achieved in a number of ways for example: on the same site, in a phased build on the same site, or by offering suitable interim alternative provision for the duration of any build.

CONCLUSIONS

1. Current buildings are no longer fit for purpose, are inefficient, have an excessive environmental impact and cannot deliver the level of co-location and integration that is needed for the future
2. Current economic circumstances do now allow traditional public procurement routes (with their well understood engagement methods)

3. In order to deliver better publicly funded services within or below current funding levels, more efficient use of sites will be required and increased investment in co-located commercial use of any sites will be needed
4. The possible changes above and the transfer of risk to the private sector will mean that the public sector will retain influence and the power of veto but not have the degree of control it had in the past (and this is already being diminished by Choice and Personalisation).
5. It is essential to have public input into important decisions that will indirectly effect how services are provided, from where and any planned change of provider; this paper suggests such a methodology. However the pubic involvement needs to be conscious of the need to attract high quality bidders who will provide good value, or current services could deteriorate with no reform and decreased levels of funding.

RECOMMENDATIONS

The OSC is asked to consider the proposed means of engagement within the possible use of private funding to maintain and develop health and social care services. This is likely to be the only way to ensure that an extensive range of modern safe services can be delivered from high quality premises, at current or reduced levels of public funding in Knutsford (for its residents and those in the surrounding area).

Andy Bacon
Project Director
3 Nov 2011